



NOTICE AND NON-DISCRIMINATION STATEMENT

OneCare Health- Advanced Practice Health & Wellness, LLC complies with applicable federal civil rights laws and does not discriminate on basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability or sex. This is applicable for our staff, employees, independent contractors, providers, business relationships, community, associates and patients. We maintain a friendly, safe, comfortable, sanitary, clean and professional work/clinic environment.

We provide:

- Service to uninsured, homeless, rape/abuse victims, undocumented, people with disabilities and in certain circumstances upon request or recommendation of staff we may aid and provide community referrals for social services.
- Qualified sign language interpreters
- Written information in other formats/languages
- Qualified interpreter services

If you need these services, please notify office staff. If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

OneCare Health- Advanced Practice Health & Wellness, LLC

Attn: Christian Defournoy, RN

Compliance Officer

97 Port Richmond Ave, Staten Island, NY 10302

Phone: 1-347-460-1239

Email: cdefournoy@onecareme.com

You Can file a grievance in person, or by mail, fax, or email. If you need help filing grievances contact: the compliance officer as given above.

You can also file a civil right complaint with the U.S Department of Health and Human Services, office for civil rights, electronically through the office for civil rights complaint portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F HHH Building, Washington, D.C 20201. Phone: 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <Http://www.hhs.gov/ocr/office/file/index.html>.



LanguageLine Solutions

Interpretation Services Available

English Translation: Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.

<p>Arabic عربي</p> <p>أشر إلى لغتك. وسيتم الاتصال بمترجم فوري. كما سيتم إحضار المترجم الفوري مجانًا.</p>	<p>Korean 한국어</p> <p>귀하께서 사용하는 언어를 지정하시면 해당 언어 통역 서비스를 무료로 제공해 드립니다.</p>
<p>Burmese မြန်မာစာ</p> <p>သင့်ဘာသာစကားကို ဖော်ပြပါ စကားပြန် ဝေါဟာရများကို သင့်ဘာသာစကား စကားပြန် ဘာသာစကားများကို</p>	<p>Mandarin 國語</p> <p>請指認您的語言，以便為您提供免費的口譯服務。</p>
<p>Cantonese 廣東話</p> <p>請指認您的語言，以便為您提供免費的口譯服務。</p>	<p>Polish Polski</p> <p>Proszę wskazać swój język i wezwiemy tłumacza. Usługa ta zapewniana jest bezpłatnie.</p>
<p>Farsi فارسی</p> <p>زبان مورد نظر خود را مشخص کنید. یک مترجم برای شما درخواست خواهد شد. مترجم بصورت رایگان در اختیار شما قرار می گیرد.</p>	<p>Portuguese Português</p> <p>Indique o seu idioma. Um intérprete será chamado. A interpretação é fornecida sem qualquer custo para você.</p>
<p>French Français</p> <p>Indiquez votre langue et nous appellerons un interprète. Le service est gratuit.</p>	<p>Punjabi ਪੰਜਾਬੀ</p> <p>ਆਪਣੀ ਭਾਸ਼ਾ ਦੀ ਵੀਡੀਓ ਕਰੋ। ਜਿਸ ਖੁਦਮੁਖੀ ਇੱਕ ਦੁਬਾਰੀਆ ਖੁਦਮੁਖੀਆ ਜਾਵੇਗਾ। ਖੁਦਮੁਖੀ ਕਰੋ ਦੁਬਾਰੀਆ ਦੀ ਖੁਦਮੁਖੀ ਕੀਤਾ ਜਾਂਦਾ ਹੈ।</p>
<p>Haitian Creole Kreyòl</p> <p>Lonje dwèt ou sou lang ou pale a epi n ap rele yon entèprèt pou ou. Nou ba ou sèvis entèprèt la gratis.</p>	<p>Russian Русский</p> <p>Укажите язык, на котором вы говорите. Вам вызовут переводчика. Услуги переводчика предоставляются бесплатно.</p>
<p>Hindi हिंदी</p> <p>अपनी भाषा को इंगित करें। जिसके अनुसार आपके लिए दुभाषिचा बुकाया जाएगा। आपके लिए दुभाषिचा की निशुल्क व्यवस्था की जाती है।</p>	<p>Somali Af-Soomaali</p> <p>Farta ku fiqluqadaada... Waxa laguugu yeeri doonaa turjubaan. Turjubaanka wax lacagi kaaga bixi mayso.</p>
<p>Hmong Hmoob</p> <p>Taw rau koj hom lus. Yuav hu rau ib tug neeg txhais lus. Yuav muaj neeg txhais lus yam uas koj tsis tau them dab tsi.</p>	<p>Spanish Español</p> <p>Señale su idioma y llamaremos a un intérprete. El servicio es gratuito.</p>
<p>Italian Italiano</p> <p>Indicare la propria lingua. Un interprete sarà chiamato. Il servizio è gratuito.</p>	<p>Tagalog Tagalog</p> <p>Ituro po ang inyong wika. Isang tagasalin ang ipagkakaloob nang libre sa inyo.</p>
<p>Japanese 日本語</p> <p>あなたの話す言語を指してください。無料で通訳サービスを提供します。</p>	<p>Vietnamese Tiếng Việt</p> <p>Hãy chỉ vào ngôn ngữ của quý vị. Một thông dịch viên sẽ được gọi đến, quý vị sẽ không phải trả tiền cho thông dịch viên.</p>

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Language Solutions: Over-the-Phone, Video Remote, and Onsite Interpreting / Bilingual and Interpreter Staff Testing and Training / Translation and Localization

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