



## Terms & Privacy

AT THE MOMENT, AS A NEW PRACTICE OneCare Health-Advanced Practice Health & Wellness Corp., is in the credentialing process to be in network/accept most health insurances. At the moment one care health does not accept workers compensation, PI or no-fault claims. We are operating as a cash pay practice, we do offer reduced prices for care and other convenient affordable payment options.

### **FAQS: DOES OneCare Health-Advanced Practice Health & Wellness Corp. Accept my insurance?**

OneCare Health-Advanced Practice Health & Wellness Corp., services are paid directly, separate from health insurance. If your insurance includes a health savings account (HSA) or flexible spending account (FSA), you can use your funds from these accounts to pay for care. Some of these plans include a debit card you can use to pay up front, and others require you to submit your receipt after your purchase.

If your insurance includes out-of-network coverage and/or a deductible, you may be able to submit your receipt from OneCare Health-Advanced Practice Health & Wellness Corp., for reimbursement. Eligibility is determined by your insurance company and will vary depending on your plan.

### **Safety of my payment information**

OneCare Health-Advanced Practice Health & Wellness Corp., uses Square, the most trusted, secure third-party payment platform in the world. Stripe is used by large technology platforms like Lyft, Etsy and Open Table. Stripe keeps your payment information for all future purchases on their secure servers and no one else receives access to your payment information.

### **WEBSITE COOKIES**

We, and third parties with whom we partner and/or engage, may use cookies, web beacons, local shared objects (sometimes called “flash cookies”), and similar technology in connection with your use of our platform and third-party websites. Cookies are small data files that may have unique identifiers, and reside, among other places, on your computer or mobile device, in emails we send to you, and on our web pages. Cookies may transmit information about you and your use of our platform, such as your browser type, search preferences, data relating to advertisements that have been displayed to you or that you have clicked on, and the date and time of your use. Cookies may be persistent or stored only during an individual session. The help portion of the toolbar on most browsers should tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable most types of cookies. Our Site also may use web beacons (also known as clear gifs, pixel tags or web bugs), which are tiny graphics with a unique identifier, similar in function to cookies, that are placed in the code of a web page. We use web beacons to monitor the traffic patterns of users from one page within our Site to another, to deliver or communicate with



cookies, to understand whether you have come to our site from an online advertisement displayed on a third-party website, and to

improve site performance. We also may allow our service providers to use web beacons to help us understand which emails have been opened by recipients and to track the visitor traffic and actions on our site. This helps us measure the effectiveness of our content and other offerings.

### **INFORMATION SHARING**

**We may share information about you with third parties as follows:**

- a.** Online usage information through cookies may be shared with managers of our platform to provide better user experience.
- b.** You can choose to access certain third-party social media websites and services through our Site. When you do so, you are sharing information with those sites, and the information you share will be governed by their privacy policies. You may also be able to modify your privacy settings with these third-party social media websites.
- c.** We may share your personal information with other companies or laboratories that we work in tandem with. This includes the laboratories we send specimens to for testing. Your information may also be shared with local, state, or federal governmental agencies which serve to track the spread of Covid-19, or any other disease or condition which is tracked by any government body, pursuant to the most stringent law set in place. OneCare Health-Advanced Practice Health & Wellness Corp., makes all efforts to ensure maximum confidentiality with all information that is collected.
- d.** If we sell all or substantially all of our assets in connection with a change of control transaction, we reserve the right to transfer your information as part of that transaction, subject to applicable laws and regulations.

### **EXTERNAL LINKS**

If any part of our site links you to other websites, those external websites do not operate under this policy. We recommend that you examine the privacy statements posted on those other websites to understand their procedures for collecting, using, and disclosing personal information. By continuing to use OneCare Health-Advanced Practice Health & Wellness Corp., for services, you voluntarily agree to be bound by the privacy policy set forth.



## **Cancellation policy**

We get it - stuff happens. That's why we make it easy to cancel your appointment if something comes up. You can cancel up to 24 hours before your appointment time — for free (except for surgical procedures that require advance scheduling). Additionally, if the provider is unable to see you for any reason, we'll refund your payment in full. We are unable to offer refunds for the following:

No-shows (we will wait a maximum of 5 minutes)

- Requests within 24 hours of your appointment time
- Requests to prescribe a particular medication or complete particular paperwork that are not accepted
- Surgical procedures with confirmed scheduling

All appointments require a credit/debit card to hold and confirm appointments. Payment will be collected before/after the completion of service. Appointments are subject to a non-refundable \$50 cancellation fee and may be rescheduled at least 24 hours in advance without incurring a \$50 rescheduling fee. No-call/no-shows at the time of the appointment will result in the client being charged the full amount of the service booked. OneCare Health-Advanced Practice Health & Wellness Corp., is not a laboratory and therefore sends collected specimens to partnered laboratories. OneCare Health-Advanced Practice Health & Wellness Corp., does not guarantee turnaround times or offer refunds for delays in laboratories reporting results. Please allow a 2-hour window from the time of your appointment for our team to service you. Questions? Feel free to contact us with any issues or concerns. By booking with us you agree to the terms and conditions stated above/on this website and consent/waiver forms set forth by OneCare Health-Advanced Practice Health & Wellness Corp.,